



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go online at [www.cigna.com/sp](http://www.cigna.com/sp). For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at <https://www.healthcare.gov/sbc-glossary> or call 877-622-4327 to request a copy.

| Important Questions   | Answers  | Why This Matters:   |
|---|--|---|
| What is the overall <a href="#">deductible</a> ?                                | \$0  | See the Common Medical Events chart below for your costs for services this <a href="#">plan</a> covers. |
| Are there services covered before you meet your <a href="#">deductible</a> ?    | Not Applicable   | See the Common Medical Events chart below for your costs for services this <a href="#">plan</a> covers. |
| Are there other <a href="#">deductibles</a> for specific services?              | No.  | You don't have to meet <a href="#">deductibles</a> for specific services.                               |
| What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ? | Not Applicable   | This <a href="#">plan</a> does not have an <a href="#">out-of-pocket limit</a> on your expenses.        |
| What is not included in the <a href="#">out-of-pocket limit</a> ?               | Not Applicable   | This <a href="#">plan</a> does not have an <a href="#">out-of-pocket limit</a> on your expenses.        |
| Will you pay less if you use a <a href="#">network provider</a> ?               | Yes. See <a href="http://www.cigna.com">www.cigna.com</a> or call 877-622-4327 for a list of <a href="#">network providers</a> . | This <a href="#">plan</a> uses a <a href="#">provider network</a> .                                     |
| Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?    | No.  | You can see the <a href="#">specialist</a> you choose without a <a href="#">referral</a> .              |



All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

| Common Medical Event  | Services You May Need                                    | What You Will Pay                               |  | Limitations, Exceptions, & Other Important Information            |
|---|--|---|--|---|
|   |  | In-Network Provider<br>(You will pay the least) | Out-of-Network Provider<br>(You will pay the most) |   |
| <b>If you visit a health care provider's office or clinic</b> | Primary care visit to treat an injury or illness         | Not covered                                     | Not covered  | None  |
|   | <a href="#">Specialist</a> visit                         | Not covered                                     | Not covered  | See mental/behavioral health and substance abuse disorder section |
|   | <a href="#">Preventive care/ screening/ immunization</a> | Not covered                                     | Not covered  | None  |
| <b>If you have a test</b>                                     | <a href="#">Diagnostic test</a> (x-ray, blood work)      | Not covered                                     | Not covered  | None  |
|   | Imaging (CT/PET scans, MRIs)                             | Not covered                                     | Not covered  | None  |
| <b>If you need drugs to treat your illness or condition</b>   | Generic drugs (Tier 1)                                   | Not covered                                     | Not covered  | None  |
|   | Preferred brand drugs (Tier 2)                           | Not covered                                     | Not covered  |   |
|   | Non-preferred brand drugs (Tier 3)                       | Not covered                                     | Not covered  |   |
|   | <a href="#">Specialty drugs</a> (Tier 4)                 | Not covered                                     | Not covered  |   |
| <b>If you have outpatient surgery</b>                         | Facility fee (e.g., ambulatory surgery center)           | Not covered                                     | Not covered  | None  |
|   | Physician/surgeon fees                                   | Not covered                                     | Not covered  | None  |
| <b>If you need immediate medical attention</b>                | <a href="#">Emergency room care</a>                      | Not covered                                     | Not covered  | None  |
|   | <a href="#">Emergency medical transportation</a>         | Not covered                                     | Not covered  | None  |
|   | <a href="#">Urgent care</a>                              | Not covered                                     | Not covered  | None  |
| <b>If you have a hospital stay</b>                            | Facility fee (e.g., hospital room)                       | Not covered                                     | Not covered  | None  |
|   | Physician/surgeon fees                                   | Not covered                                     | Not covered  | None  |

| Common Medical Event  | Services You May Need                     | What You Will Pay  |   | Limitations, Exceptions, & Other Important Information |
|---|---|--|---|--|
|   |   | In-Network Provider (You will pay the least)                         | Out-of-Network Provider (You will pay the most) |  |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services                       | No charge/STC – Short Term Counseling;<br>Not covered/other services | Not covered                                     | Coverage is limited to 5 visits annual max per issue   |
|   | Inpatient services                        | Not covered  | Not covered                                     | None   |
| If you are pregnant   | Office visits                             | Not covered  | Not covered                                     | None   |
|   | Childbirth/delivery professional services | Not covered  | Not covered                                     |  |
|   | Childbirth/delivery facility services     | Not covered  | Not covered                                     |  |
| If you need help recovering or have other special health needs            | <a href="#">Home health care</a>          | Not covered  | Not covered                                     | None   |
|   | <a href="#">Rehabilitation services</a>   | Not covered  | Not covered                                     | None   |
|   | <a href="#">Habilitation services</a>     | Not covered  | Not covered                                     | None   |
|   | <a href="#">Skilled nursing care</a>      | Not covered  | Not covered                                     | None   |
|   | <a href="#">Durable medical equipment</a> | Not covered  | Not covered                                     | None   |
|   | <a href="#">Hospice services</a>          | Not covered  | Not covered                                     | None   |
| If your child needs dental or eye care                                    | Children's eye exam                       | Not covered  | Not covered                                     | None   |
|   | Children's glasses                        | Not covered  | Not covered                                     | None   |
|   | Children's dental check-up                | Not covered  | Not covered                                     | None   |

## Excluded Services & Other Covered Services:

### Services Your [Plan](#) Generally Does NOT Cover (Check your policy or [plan](#) document for more information and a list of any other [excluded services](#).)

- Acupuncture
- Bariatric surgery
- Chiropractic Care
- Cosmetic surgery
- Dental care (Adult)
- Dental care (Children)
- Emergency medical transportation
- Emergency room services
- Eye care (Children)
- Facility Fees
- Habilitation services
- Hearing aids
- Home Health Care
- Hospice services
- Infertility treatment
- Laboratory Services
- Long-term care
- Mental/Behavioral health inpatient and outpatient services
- Non-emergency care when traveling outside the U.S.
- Other practitioner office visit
- Physician/surgeon fees
- Prescription drugs
- Prenatal/postnatal/delivery inpatient services for pregnancy
- Primary care services
- Private-duty nursing
- Radiological services
- Rehabilitation services
- Routine eye care (Adult)
- Routine foot care
- Skilled nursing
- Specialist services
- Substance use disorder inpatient and outpatient services
- Urgent Care
- Weight loss programs

### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- Short Term Counseling (5 visits; per issue)

### Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: California Department of Insurance at 1-800-927-4357 and Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform). Other coverage options may be available to you too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

### Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For questions about your rights, this notice, or assistance, you can contact Cigna Customer service at 1-800-Cigna24. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform) or the California Department of Insurance at 1-800-927-4357. Additionally, a consumer assistance program can help you file your [appeal](#). Contact: California Department of Managed Health Care Help Center at (888) 466-2219.

### Does this plan provide Minimum Essential Coverage? No

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

### Does this plan meet the Minimum Value Standards? No

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-244-6224.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-244-6224.

Chinese (中文): 如果需要中文的帮助, 请打☐个号☐ 1-800-244-6224.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-800-244-6224.

-----To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.-----

## About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

### Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

- The [plan's](#) overall [deductible](#) N/A
- [Specialist coinsurance](#) N/A
- Hospital (facility) [coinsurance](#) N/A
- Other [coinsurance](#) N/A

This EXAMPLE event includes services like:

[Specialist](#) office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
[Diagnostic tests](#) (*ultrasounds and blood work*)  
[Specialist](#) visit (*anesthesia*)

|                           |                 |
|---------------------------|-----------------|
| <b>Total Example Cost</b> | <b>\$12,700</b> |
|---------------------------|-----------------|

In this example, Peg would pay:

| Cost Sharing                      |                 |
|-----------------------------------|-----------------|
| <a href="#">Deductibles</a>       | N/A             |
| <a href="#">Copayments</a>        | N/A             |
| <a href="#">Coinsurance</a>       | N/A             |
| What isn't covered                |                 |
| Limits or exclusions              | \$12,700        |
| <b>The total Peg would pay is</b> | <b>\$12,700</b> |

### Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

- The [plan's](#) overall [deductible](#) N/A
- [Specialist coinsurance](#) N/A
- Hospital (facility) [coinsurance](#) N/A
- Other [coinsurance](#) N/A

This EXAMPLE event includes services like:

[Primary care physician](#) office visits (*including disease education*)  
[Diagnostic tests](#) (*blood work*)  
[Prescription drugs](#)  
[Durable medical equipment](#) (*glucose meter*)

|                           |                |
|---------------------------|----------------|
| <b>Total Example Cost</b> | <b>\$5,600</b> |
|---------------------------|----------------|

In this example, Joe would pay:

| Cost Sharing                      |                |
|-----------------------------------|----------------|
| <a href="#">Deductibles</a>       | N/A            |
| <a href="#">Copayments</a>        | N/A            |
| <a href="#">Coinsurance</a>       | N/A            |
| What isn't covered                |                |
| Limits or exclusions              | \$5,600        |
| <b>The total Joe would pay is</b> | <b>\$5,600</b> |

### Mia's Simple Fracture

(in-network emergency room visit and follow up care)

- The [plan's](#) overall [deductible](#) N/A
- [Specialist coinsurance](#) N/A
- Hospital (facility) [coinsurance](#) N/A
- Other [coinsurance](#) N/A

This EXAMPLE event includes services like:

[Emergency room care](#) (*including medical supplies*)  
[Diagnostic test](#) (*x-ray*)  
[Durable medical equipment](#) (*crutches*)  
[Rehabilitation services](#) (*physical therapy*)

|                           |                |
|---------------------------|----------------|
| <b>Total Example Cost</b> | <b>\$2,800</b> |
|---------------------------|----------------|

In this example, Mia would pay:

| Cost Sharing                      |                |
|-----------------------------------|----------------|
| <a href="#">Deductibles</a>       | N/A            |
| <a href="#">Copayments</a>        | N/A            |
| <a href="#">Coinsurance</a>       | N/A            |
| What isn't covered                |                |
| Limits or exclusions              | \$2,800        |
| <b>The total Mia would pay is</b> | <b>\$2,800</b> |

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.

**Plan Name:** XL America – Short Term Counseling (STC)